HKUST
BUSINESS SCHOOL
香港科大商學院

HKUST International Case Competition

Hong Kong Survival Guide

Welcome to HKUST International Case Competition! In this document, we wish you would find the information useful before your travel to Hong Kong! Looking forward to seeing you soon!

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General

1. Customs/ Immigration

Departing and transit visitors should note that enhanced security measures are now in effect at Hong Kong International Airport. Visitors are reminded not to carry any sharp objects with a point or blade such as knives, cutters, scissors, razor blades, or household cutlery in carry-on luggage. Pack them in check-in baggage. From 21 March 2007, restrictions will also apply to carry-on liquids, gels and aerosols, which must be in containers no bigger than 100ml and placed in a single (maximum one per passenger) transparent re-sealable bag with a capacity not exceeding one litre.

For more information, please visit http://www.cad.gov.hk/english/NSM.html for details.

2. Currency

Legal tender is the Hong Kong dollar (HK$). There are 100 cents in a dollar. Coins, issued by the government, are bronze-colored for 10 cents, 20 cents and 50 cents; silver-colored for HK$1, HK$2, and HK$5; nickel and bronze for HK$10. Notes issued by HSBC and Standard Chartered Bank have denominations of HK$10, HK$20, HK$50, HK$100, HK$500, and HK$1,000. The Bank of China issues all of the denominations except HK$10.

The exchange rate for HK$ to US$ is around US$1 = HK$7.78 subjected to frustration.

All major banks in Hong Kong have foreign exchange counters. In general, shops in Hong Kong do not accept other currency as payment for goods and services, except some also accept RMB.

3. Banks/ ATMs/ Credit Cards

Major banks are open from 9am to 4:30pm Monday to Friday, and 9am to 12:30pm on Saturday. They close on Sundays and public holidays. Some banks and branches are open slightly longer hours. Some banking services are not available an hour before closing.

Automated teller machines (ATMs) can be found almost everywhere and some HSBC "Electronic Money" machines provide 24-hour cash withdrawal (HK$) facilities for Visa and MasterCard holders. American Express cardholders have access to Jetco ATMs and can withdraw local currency and travelers'' cheques at the Express Cash ATMs in town.
Many shops in Hong Kong accept both VISA and Mastercard. American Express is also accepted in most shops.

4. GST

NO goods and services tax is charged in Hong Kong.

5. Opening Hours

Normal office hours are 9am-5pm on weekdays, and 9am-1pm on Saturdays. Major banks are open 9am-4:30pm on weekdays, and 9am-12:30pm on Saturdays. Closed Sundays and public holidays.

The vast majority of shops are open every day throughout the year, some only closing during the Chinese New Year holiday. Generally, opening hours are 10am-7pm. However, many stores in busy retail areas like Causeway Bay and Tsim Sha Tsui stay open until 9:30pm or even later, particularly on weekends. Shops in Central close as early as 7pm.

With effect from 1 July 2006, the HKSAR Government is adopting a five-day work week for civil servants. Operating standards are being maintained through extended hours for certain weekday counter services and use of alternative means of government dealings. Emergency and essential services are not affected.

6. Smoking

Smoking is prohibited in all enclosed public places, including restaurants, karaokes, malls and some bars as well as some outdoor areas (public beaches and swimming pools, transport interchanges and outside escalators, etc).

See http://www.tco.gov.hk/english/legislation/legislation_sa.html for the List of no-smoking locations.

7. Alcohol

The legal drinking age in Hong Kong is 18. You may be asked to present either a photo driver's license or a valid passport as proof of age and identification.

8. Safety

Hong Kong is a remarkably safe city day or night. Police officers patrol frequently and they are very helpful. To ensure that your stay is a pleasant one and hassle free, please pay attention to the following points:

- Keep your money, valuables and travel documents in a safe place, like the hotel room safe;
- Attend to your belongings especially when you are in a crowded place;
- Beware of people making dubious offers and those who may try to distract you and take away your belongings; and
- Beware of people offering gambling or investment opportunities

9. Health

Upon arrival, you will have your temperature taken when you pass through immigration. These measures enable visitors to have an enjoyable and healthy stay in Hong Kong. Join hands to create a healthy and hygienic environment.

Like many international cities, Hong Kong has world-class hospitals providing outstanding care. Visitors are required to pay **$570** if they use the Accident and Emergency services in Hong Kong public hospitals. The Hong Kong Government assures visitors they will receive the emergency care they require. People who cannot pay immediately will be billed later.

10. Languages

Chinese and English are the official languages. Most people in shops, restaurants and hotels speak some English.

11. Telephones

Local private landline calls are free in Hong Kong. You can use the phone in your room at the Conference Lodge for free local calls. It costs only HK$1 for five minutes from public telephones.

Using your mobile phone in Hong Kong is convenient as most of the telephone systems used around the globe – like GSM 900, PCS 1800, CDMA and WCDMA – operate in Hong Kong. You may consider buying a pre-paid SIM card:

- Both local and international calling cards are offered
- Can be used instantly
- Can be bought at any convenience stores like 7-11 and Circle K
- Credits could be topped up by buying recharge card at the convenience stores or the service provider's nearest stores*

* Some recharged cards are only sold in designated shops or their service center. You need to confirm where the recharge cards are sold

If you decide not to bring your mobile phone with you, you can always rent a mobile phone when you arrive in Hong Kong at the international airport.

12. International Calling

To make an international call in Hong Kong you must dial 001 or, if you use a stored-value IDD calling card purchased in Hong Kong, another prefix as shown in the dialing instructions provided with the card.

13. Time/ Day

Hong Kong Time is +8 hours ahead of Greenwich Mean Time (GMT).

When writing dates in short-form we write the day before the month. Hence the format is dd/mm/yyyy.

14. Climate

- Subtropical, Hong Kong enjoys seasonal weather changes.
- Late September to early December (18-28oC, 64-82oF)
- The temperate difference is quite high between the day time and the evening also the indoor and outdoor.

15. Electricity

The standard electrical voltage in HK is 220 volts AC, 50HZ, so you will need an adaptor for your 100-volt appliances and electrical equipment. The majority of electrical outlets in Hong Kong take a three-pronged plug (Please see below diagram). You can buy an inexpensive adaptor for your equipment when you arrive in Hong Kong.



16. Tipping

Tipping is not a must in HK, for taxi, we usually round up the last figure; restaurant, we usually round up the last two figures. Most restaurants will levy a 10 per cent service charge but waiters will expect to be given some loose change. Bellboys, porters, restroom attendants and taxi drivers will happily accept loose change.

Transportation

You may arrive at the Conference Lodge via both gates of the HKUST campus. South Gate is the closest to the Conference Lodge, and it would be only a 5-10 min walk from the bus station.

MTR

The best MTR stations for transport to HKUST are:

- Choi Hung
- Hang Hau
- Po Lam

If you are travelling from the Hong Kong International Airport by Airport Express , *go to Kowloon Station* and take the MTR to either of the above stations.

From either of them, you can then board a bus, minibus, or taxi that lets you off at the main entrance of HKUST.

Bus or Minibus

Most of buses to HKUST leave from different MTR stations and bus terminals:

Buses let you off at southern entrance (Closest to the Conference Lodge).

- From Hang Hau MTR station: 91M bus (use Exit B2); 11, 11M minibus (use Exit B1)
- From Po Lam MTR station: 91M bus (use Exit A2); 12 minibus (use Exit B1)
- From Ngau Tau Kok MTR station: 104 minibus (use Exit A)

Buses let you off at main entrance.

- From Choi Hung MTR station: 91 or 91M bus (use Exit C2); 11 minibus (use Exit C1)
- From Tiu Keng Leng MTR station: 792M bus (use Exit A1)
- From Sai Kung bus terminus: 792M bus; 12 minibus

Taxi

Taxis are easily available at any MTR station, from hotels and most areas of Hong Kong.

From	Estimated Taxi Fare to HKUST
Hong Kong International Airport	HK$ 400 (about US$ 50)
Hang Hau MTR station	HK$ 40 (about US$ 5)
Choi Hung MTR	HK$ 80 (about US$ 10)

Address Card



Accommodation Address

Li Dak Sum Yip Yio Chin Kenneth Li Conference Lodge
The Hong Kong University of Science and Technology, Clear Water Bay
*Access via South Gate (near Caltex Gas Station)

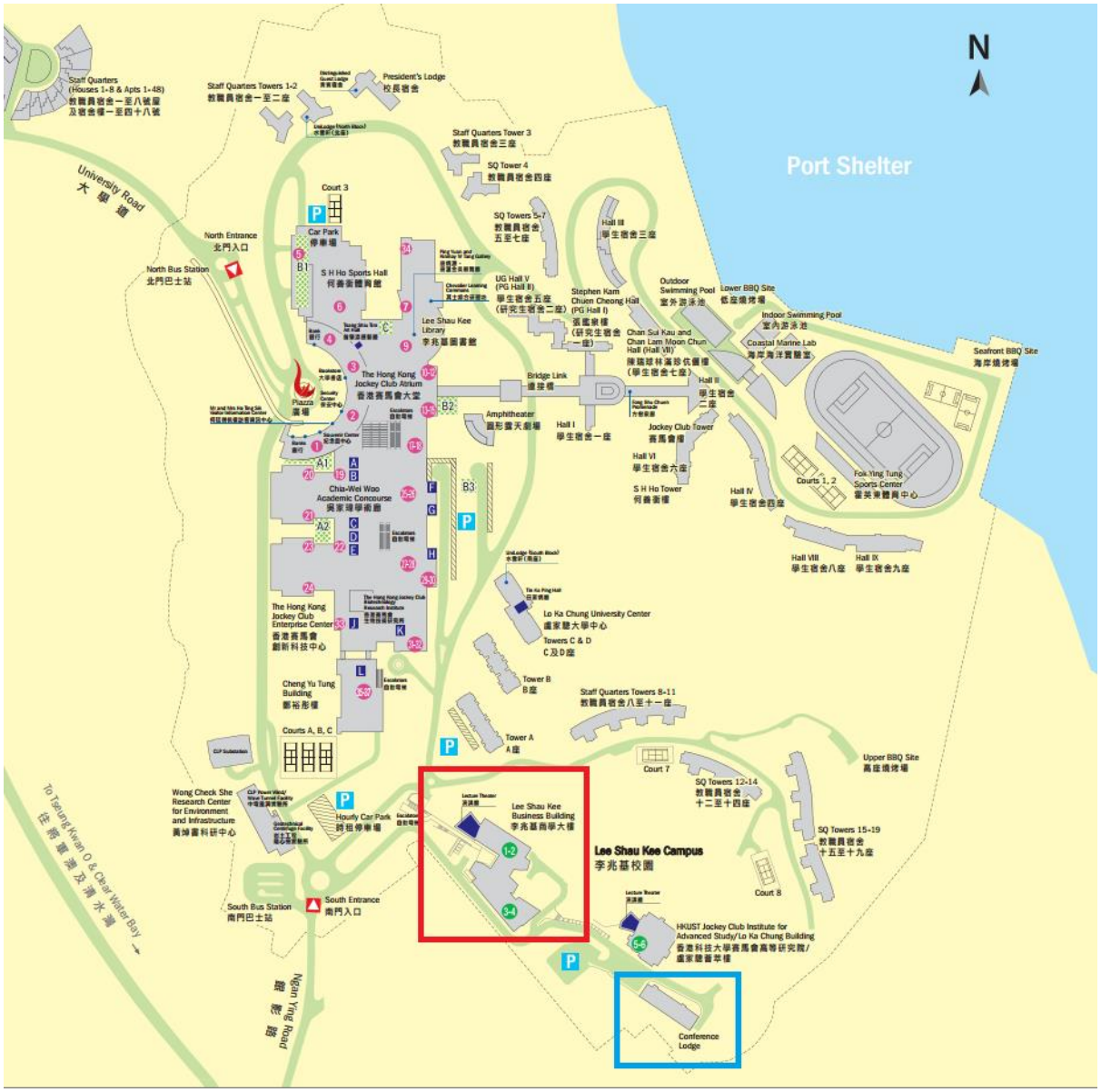
Please pass the following message to the taxi drivers:

司機先生，麻煩你載我到:
香港科技大學 李達三葉耀珍伉儷李本俊會議大樓 **Conference Lodge**
***請由大學南閘入口(舊邵氏片場旁) 進入**

Emergency Contact:

- Conference Lodge: 3701-8888
- HKUST Emergency – Security Office: 2358 6565
- Organizing Committee: 2358 8978 / 2358 8488

Campus Map



Please note that:

- Accommodation is at **Conference Lodge** (in blue square)
- Competition Venue is at **Lee Shau Kee Business Building** (in red square)

Campus Map can be found at http://publish.ust.hk/univ/maps/Campus_Map_Color.pdf

Campus Location

LOCATION MAP

THE HONG KONG UNIVERSITY OF SCIENCE AND TECHNOLOGY



MTR Stations with bus or green minibus service to HKUST 提供往科大巴士或綠色專線小巴服務的港鐵車站		
Diamond Hill 鑽石山：	91, 91M	
Choi Hung 彩虹：	91, 91M	11, 11S
Ngau Tau Kok 牛頭角：		104
Tiu Keng Leng 調景嶺：	792M	
Hang Hau 坑口：		11, 11M, 11S
Po Lam 寶琳：	91M	11S, 12

Transportation from airport to HKUST:

For passengers with bulky luggage, taking a taxi to HKUST direct is recommended.
Those with simple luggage may take Airport Bus A22 to Lam Tin, and change for taxi to HKUST.

Bus Routes 巴士路線

Green Minibus Routes 綠色專線小巴路線

Food & Dining

Conference Lodge- UniQue

UniQue, restaurant at Conference Lodge, serves International cuisine from 7:30am to 11:00pm daily.

HKUST Canteen Opening Hours:

Lee Shau Kee Business Building (closest to Conference Lodge)

Canteen	Opening Hours	Tel No.
G/F Canteen	Mon - Fri: 7:30am - 9:00pm Sat: 7:30am - 7:00pm Sun / Public Holidays: Closed	2719 0848
G/F Halal Food Counter	10:00am - 8:00pm Daily Closed on Public Holidays	3188 5550
Cafe Liscio	Mon - Sat: 7:30am - 7:00pm Sun / Public Holidays: 8:00am - 7:00pm	2719 0848

Academic Building

Canteen	Opening Hours	Tel No.
Academic Concourse Coffee Shop	Mon-Sat 7:30am - 10:30pm Sun / Public Holiday 10:00am - 6:00pm	2335 1158
G/F Starbucks	Mon - Fri 8:00am - 9:00pm Sat, Sun & Public Holiday 8:30am - 8:00pm	2358 1080
G/F Chinese Restaurant	11:00am - 10:00pm (Mon - Sat) 10:00am - 10:00pm (Sun & Public Holidays)	2358 1133
LG1 Canteen	7:30am – 9:00pm	2358 3123
LG5 McDonald's	7:00am – 12:00am	2358 0271
LG7 Kitchen 1 (Asia Pacific Catering)	7:30am - 9:00pm Mon - Sat 9:00am - 9:00pm Sun / Public Holiday	2243 1087
LG7 Kitchen 2 (Gold Rice Bowl Delicious Food)	Daily 11:00am - 9:00pm	2325 2533
LG7 Milano Fresh	Daily 11:00am - 9:00pm	2719 8092

Near UG Hall VI

Canteen	Opening Hours	Tel No.
Seafront Cafeteria	8:00pm - 11:30pm	

Lo Ka Chung University Center

Canteen	Opening Hours	Tel No.
G/F UC Bistro	12:00nn - 9:30pm	2335 1875
G/F Uni-Bar	12:00nn - 11:00pm	2335 1875

Facilities

Shopping & Services

	Location	Operating Hours		Tel No.
Bookstore	G/F (near Lift 3)	Mon - Fri	9:00am - 6:00pm	2358 6400
		Sat	9:00am - 6:00pm	
Supermarket	LG7 (near lift 10-12)	Sun - Fri	8:30am - 12:00am	2719 4363
		Sat	8:30am - 9:00pm	
Mr & Mrs Ho Ting Sik Visitor Information Center	G/F (near Lift 1)	Mon - Fri	9:00am - 5:15pm	2358 6699
		Sat	9:00am - 5:15pm	
Souvenir Shop	G/F (near Lift 1)	Mon - Fri	12:00nn – 6:00pm	2623 1222
		Sat	12:00nn – 4:00pm	
Hair Salon	LG1 Room 1027A (near Lift 4)	Mon - Fri	10:30am - 7:00pm	2358 6341
		Sat	10:30am - 6:30pm	
		Sun	11:00am - 5:00pm	
Medical Clinic	LG1 (near Lift 4)	Mon - Fri	9:30am - 12:30pm	2358 6670
			1:30pm - 4:45pm	
		Sat	9:00am - 11:45pm	

Banks

	Location	Operating Hours		Tel No.
Bank of China	G/F (near Lift 1)	Mon - Fri	9:00am - 5:00pm	2358 2345
Hang Seng Bank	G/F (near Lift 1)	Mon - Fri	9:00am - 5:00pm	2198 0441
Bank of East Asia	G/F (near Lift 1)	Mon - Fri	9:00am - 5:00pm	3609 2425

Sports Facilities

	Location	Operating Hours		Tel No.
Gymnasium	1/F, University Centre	Mon - Sun	8:30am - 10:00pm	
Amenities Service Counter	LG3 (near Lift 3)	Mon - Sun	7:00am - 10:30pm	2358 6666
Indoor Sports Facilities (near Lift 4)				
S.H. Ho Sports Hall	LG1	Mon - Sun	9:00am - 10:00pm	
Table-tennis Room	LG1	Mon - Sun	7:30am - 10:00pm	
Squash Courts	LG4	Mon - Sun	7:30am - 10:00pm	
Fitness Centre	LG4	Mon - Sun	7:30am - 10:00pm	
Climbing Wall	LG4	Mon - Sun	8:30am - 10:00pm	
Multi-purpose Room	LG4	Mon - Sun	7:30am - 10:00pm	
Outdoor Sports Facilities				
Artificial-turf Pitch	Seafront	Mon - Sun	7:00am - 10:00pm	
Athletic Track	Seafront	Mon - Sun	7:00am - 10:00pm	
Tennis Courts No. 1, 2	Seafront	Mon - Sun	7:00am - 10:00pm	
Tennis Court No. 3	LG7	Mon - Sun	7:00am - 6:00pm	
Tennis Courts No. 4, 7, 8	Staff Quarters	Mon - Sun	7:00am - 9:00pm	
Tennis Courts No. 5, 6	Phase 3	Mon - Sun	7:00am - 11:00pm	
Basketball Court	Seafront	Mon - Sun	7:00am - 10:00pm	
Mini-soccer Pitch	Seafront	Mon - Sun	7:00am - 10:00pm	
Lawn Area	Phase 3	Mon - Sun	7:00am - 6:00pm	
Golf Range	Phase 3	Mon - Sun	7:00am - 6:00pm	
Sand Pit	Seafront	Mon - Sun	7:00am - 6:00pm	
Swimming Pool	Seafront	Mon - Sun	7:30am - 9:30pm	

Weather & Suggested Outfit

Weather in late October in Hong Kong is very comfortable. You may expect temperature around 23°C – 29°C. You may wish to prepare a thin jacket as the air-conditioning in Hong Kong might go very cold sometimes.

Event	Outfit*
Campus Tour & Welcome Dinner	Casual Wear
City Excursion	Casual Wear
Short Case Presentation	Formal Attire
Company Visit	Formal Attire
Case Preparation	Comfortable casual wear during case preparation
Division & Challenge Round Presentation	Formal Attire
Final Round Presentation & Closing Dinner	Formal Attire

*Please refer to the latest "Schedule of Events" on our website for the most updated information

Emergency Contact

	Tel No.
HKICC Organizing Committee (24 hours during the events of HKICC)	2358 8978 2358 8488
Reporting ALL Campus Emergency to Security Control Centre (24 hours)	2358 8999 / 2358 6565
Conference Lodge (24 hours)	3701 8888
Emergency (Police/ Fire/ Ambulance)	999